



VEBKO ONLINE HELP

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# Connect with Relay

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|-----------|---------------------------------------|
| Category  | <b>relay</b>                          |
| Section   | <b>Connection and Update Firmware</b> |
| Language  | <b>English</b>                        |
| Generated | <b>2026-10-18</b>                     |

To connect the relay with the software, the network cable must first be connected to the LAN port behind the relay and the other side to the laptop. In order to connect, an IP range must be defined for the system interface according to the laptop operating system. These settings are checked for Windows 10: in the Start menu, Control Panel is searched and opened, then in the opened window click on the Network and Internet icon.

Then click on network and Sharing Center option.

Then on the left side of the window, click on change adapter settings option.

In the opened window, double click on the Ethernet icon.

In this section, there might be a large number of Ethernet or Local Area Connection interfaces, to ensure that the correct interface is selected, the network cable can be removed from the system once, in which case a red cross on the icon is placed and after reconnecting the cable, the red cross is removed from the desired icon. In the opened window, double click on Internet Protocol Version 4 (TCP/IPv4) option.

In the opened window, select radio button use the following IP address and enter the range of 192.168.1.20 in the IP address section.

By adjusting this IP range, the 255.255.255.0 range is automatically placed in the Subnet mask section. Finally, click on OK and also in the windows that have been opened before it, click on ok option.

## **Preferences window**

After connecting the network cable and doing the required settings, the Preferences window should be opened by double-clicking on the Connection Status icon, then the relay IP is entered in the IP section. This IP is 192.168.1.199 by default, which can be changed.

## **Checking connection**

To check the software and relay connection in the Local network, click on the Ping entered IP option. If you are connecting the replay from 192.168.1.199: bytes=32 time<1ms TTL 128 message is repeated and in case of no connection, request timed out message is repeated.

After checking the connection, by clicking on connect option, the software connects to the relay and two green ticks are placed on the Connection Status icon. If the Connect Automatically option is ticked, the Connect command is automatically sent to the relay every 3 seconds if the connection is disconnected. To disconnect the software and relay, you can click on disconnect option, in which case the tick of the Connect Automatically option is also removed.

## Changing relay IP

To change the relay IP, while the software and relay connection is established, in the Preference window, the existing IP is deleted and the desired IP is entered, then by clicking on set to AMR option, this IP is set on the device. It should be noted that the entered IP range should be legible with the IP range of the laptop and the Local network in which the relay wants to be placed.

[jg1]RE\_Connect\_with\_relay

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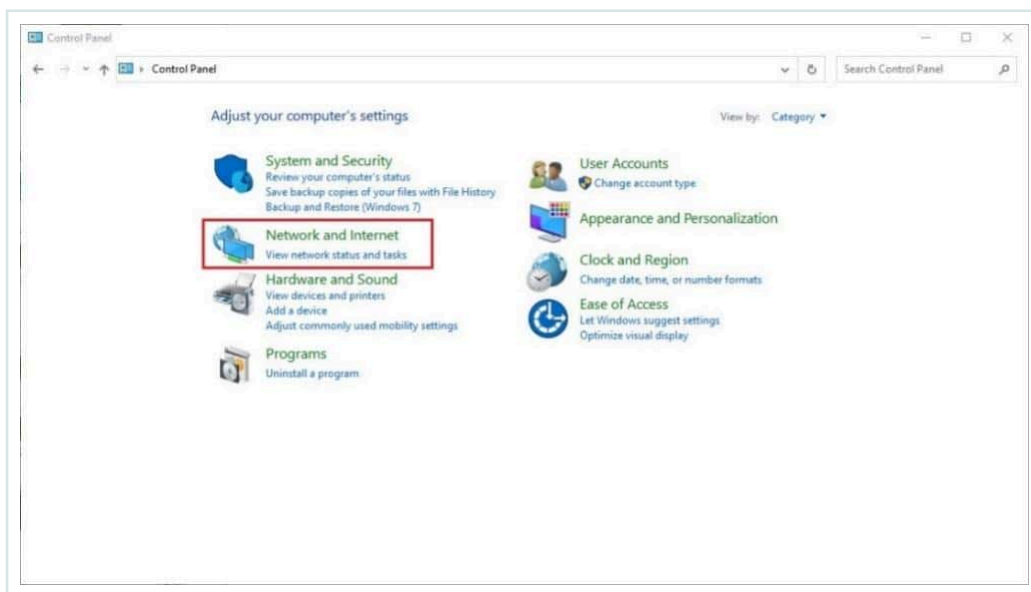


Figure 1

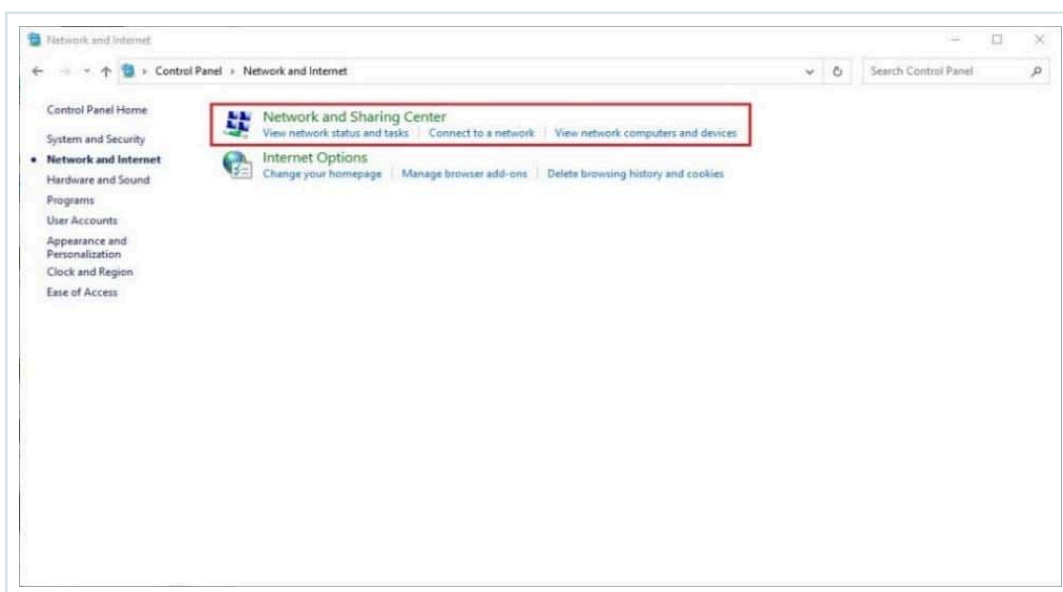


Figure 2

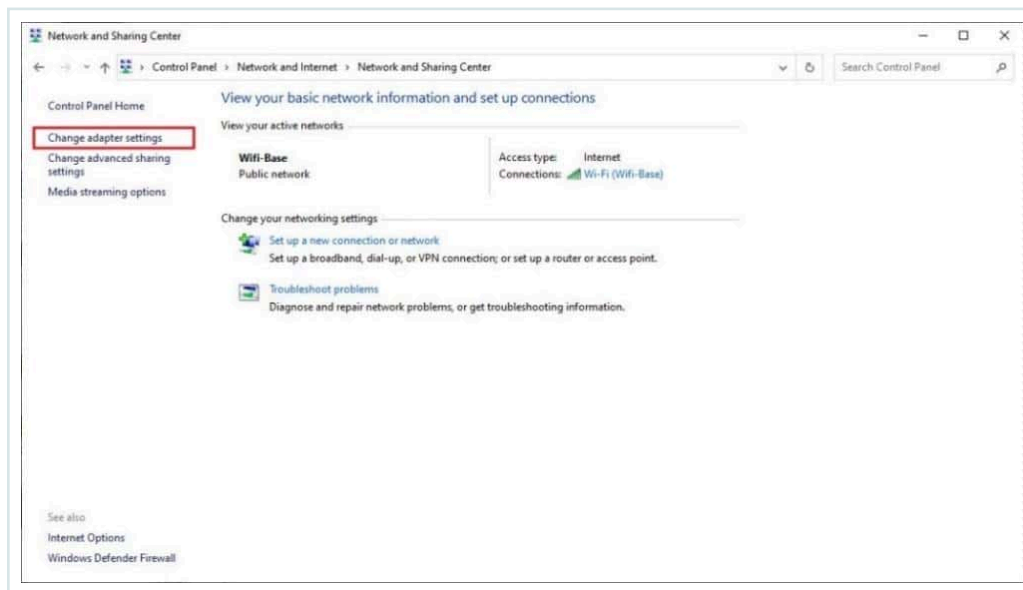


Figure 3

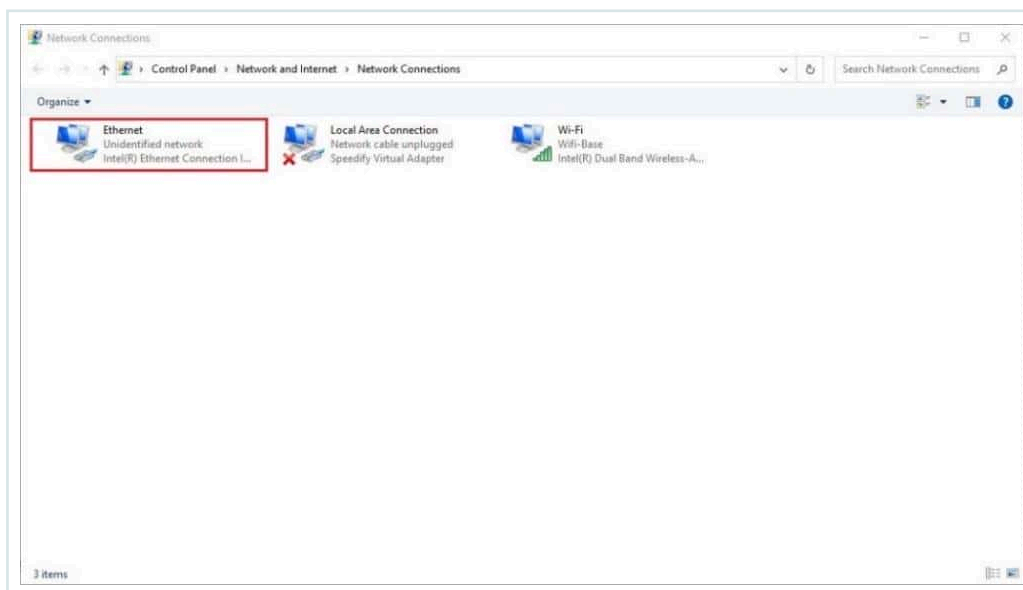


Figure 4

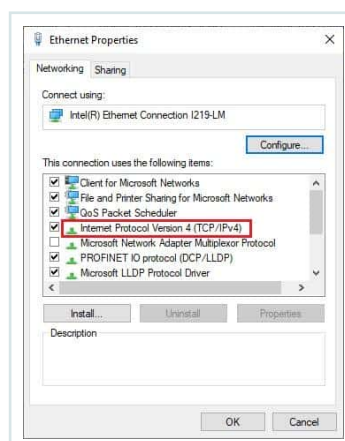


Figure 5

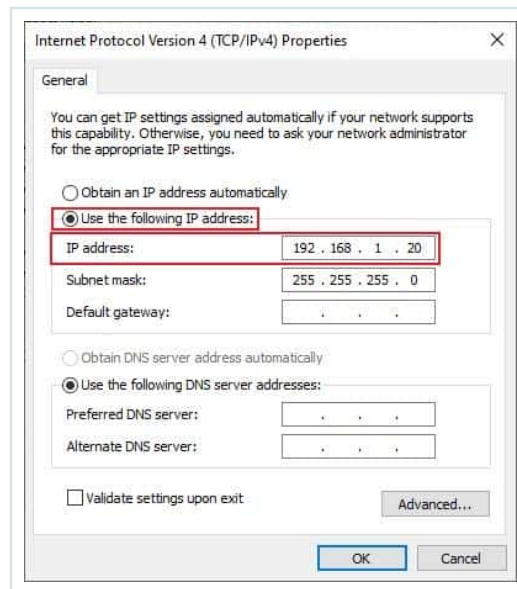


Figure 6

## 1 Preferences window

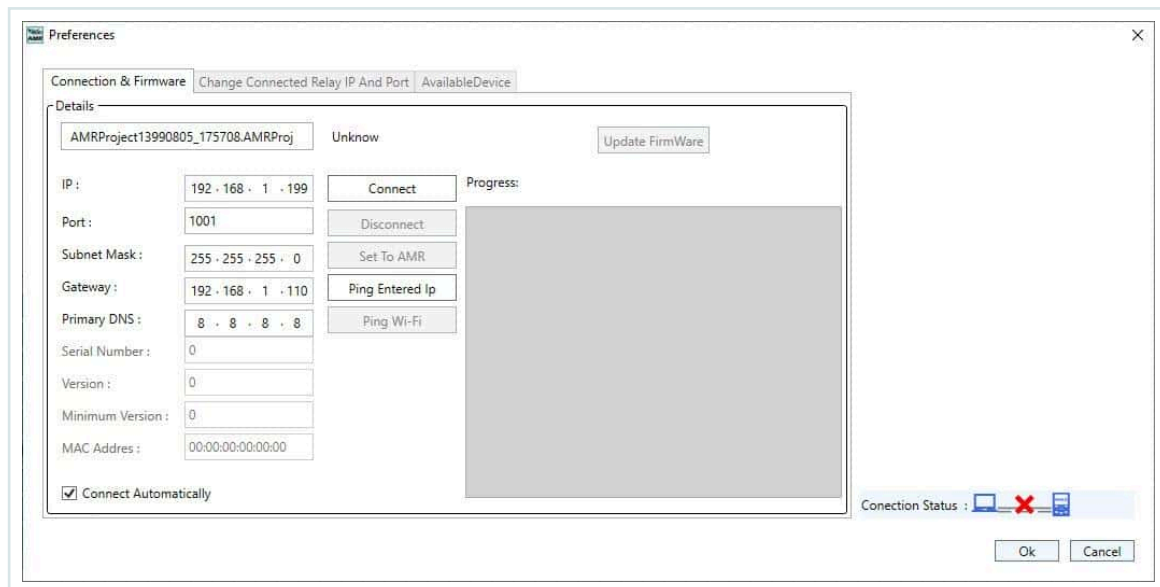


Figure 7

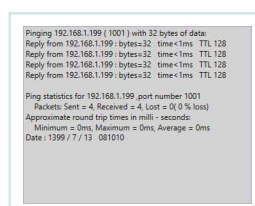
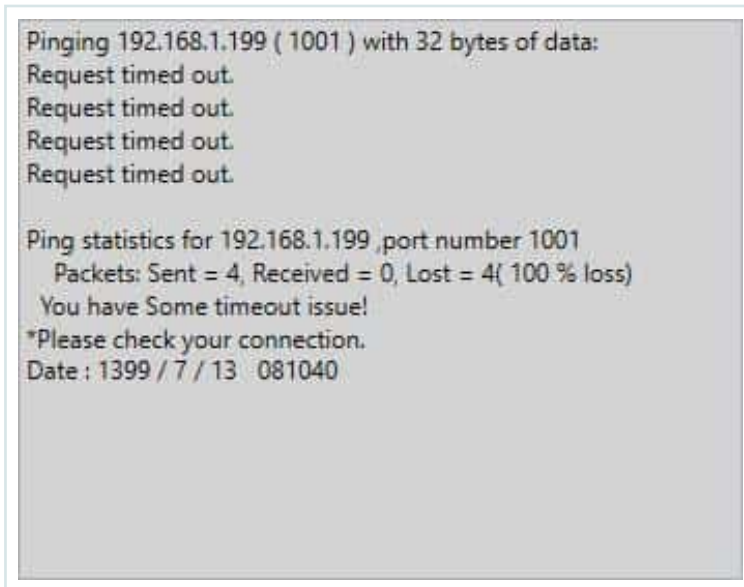


Figure 8



```
Pinging 192.168.1.199 ( 1001 ) with 32 bytes of data:  
Request timed out.  
Request timed out.  
Request timed out.  
Request timed out.  
  
Ping statistics for 192.168.1.199 ,port-number 1001  
    Packets: Sent = 4, Received = 0, Lost = 4( 100 % loss)  
    You have Some timeout issue!  
    *Please check your connection.  
    Date : 1399 / 7 / 13  081040
```

Figure 9